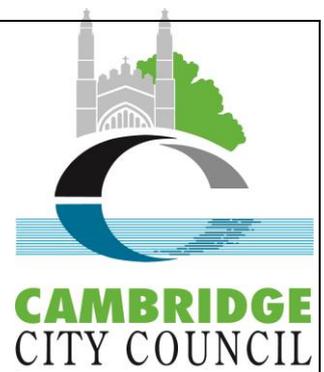


Environmental Report



Cambridge South Area

[Covering the wards of Cherry Hinton, Queen Edith's and Trumpington]

Period of: December 2018 to May 2019

Contents

1. Introduction	3
2. South Area Profiles	4
Ward Profile: Cherry Hinton.....	5
Ward Profile: Queen Edith's	9
Ward Profile: Trumpington.....	12
Streets and Open Spaces Operations Team Update.....	16
Tree Team Update	16
Streets and Open Spaces Projects Team Update	17
Greater Cambridge Shared Waste Service Update	17
3. Environmental and Waste Data	18
Public Realm [South Area].....	18
Private Realm [South Area]	20
Waste and Recycling Data [Greater Cambridge Area].....	21
4. Key contacts	22
5. Volunteer schemes	23
Time Credits	23
Streets and Open Spaces Volunteers:	23
Recycling Champions:	23

1. Introduction

This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Dog Warden Service – works to deal with dog fouling and stray dogs across the city
 - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires
 - d. Noise complaints – day time and night time noise complaints ,

2. South Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.

Ward Profile: Cherry Hinton

Map



Community Engagement team



Between the period of December to May, the footpaths along Snakey path and Burnside have both been cut back to allow for safer access for users.





We would like to thank all who attended a litter pick on Cherry Hinton Recreation Ground as part of the Great British Spring Clean. The event really improved this much used park as we were able to collect litter from behind the bushes and pick up very small pieces of plastic.



Community Payback has also been active in the Recreation Ground and has edged the majority of the paths which both improves appearance and widens access.

Members of the Community Engagement Team gave a talk at Bewick Bridge Community Primary School to discuss littering, dog fouling and graffiti. The children really enjoyed learning about what we do and the importance of keeping their local area free from these problems. After the presentation the children litter picked around the school grounds.

We have been working with the Tree Team in Cherry Hinton Hall to develop a new volunteer project will be rolled out across the summer months. More information will be published when the project is launched later in the summer.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Ed Nugent.

Dog Warden Service

Regular patrols of the open spaces have been conducted in this area with particular focus on Cherry Hinton Hall, Cherry Hinton Recreation Ground and the grass area alongside Fulbourn Road. Cherry Hinton Hall has a dog poo bag dispenser located near to the toilets which is regularly restocked by the dog wardens.

Fouling: At Fulbourn Road a report of fouling on the grass area was received from customer, patrols have been increased and new signage put up, on-going monitoring continues at this area. At Langdale Close fouling in communal area was reported by a resident, and the site visited several times, all of the properties have been carded highlighting the issue with the residents. The suspect was identified and a warning letter sent. At Ainsdale, fouling in the communal area reported by Streets and Open Spaces operative, the site was visited and a suspect identified, and a warning letter sent. A fixed penalty notice for breach of the Public Spaces Protection Order and failure to pick up dog faeces was issued at Cherry Hinton Hall in March.

Dog Control: A report was received of a dog on human attack at Talbot House, in conjunction with Independent Living Services the suspect was identified and a warning letter sent. At Cherry Hinton Hall, a report of dog on dog attack was received, both parties were identified and advice and education given. At Cherry Hinton Hall, larger signage for dogs on leads area installed at the

request of volunteers. And at Arran Close, a report was received of dogs off leads was received from a resident and the investigation into this is on-going.

Stray Dogs: Three dogs were found by the public, contained and picked up by the service for this period. Of the stray dogs seized, one has been claimed by the owner and two are currently in the process of being rehomed by Wood Green. One microchip warning letter was sent requesting owner details to be updated on a microchip register which has been complied with.

To contact us regarding a dog issue, please contact your dog warden Bree Donovan.

Enforcement team



Regular patrols of the area are conducted spending approximately 10 hours a week in the ward. Particular attention has been given to Cherry Hinton Hall and Colville Road which has seen an increase in incidents of waste illegally dumped next to the recycling bins. Fly-tipping has also been investigated at Daws Lane and Leete Road.

Cherry Hinton Hall - The recycling point has become a hot spot for fly-tipping with twenty individual suspects investigated for dumping waste. Fixed Penalty Notices have been issued for fly-tipping and littering at the site.

Colville Road – The textile recycling point has had an increase in waste being illegally dumped with five investigations conducted. Fixed Penalty

Notices have been issued for littering.

Church End – Five businesses have been sent warning letters in respect to repairing vehicles on the road following a report from a resident. In addition, an estate agent board has been discovered illegally placed, and the company responsible were issued a Fixed Penalty Notice for failing to comply with a Community Protection Notice.

Abandoned vehicles – Sixteen suspected abandoned vehicles have been investigated with two vehicles declared abandoned and removed by the service. Fixed Penalty Notices have been issued for abandoning a vehicle.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Bree Donovan.



Local Nature Reserves and Biodiversity

A new nature area has been created at the Wenvoe Road allotments. A grassland, pond and scrub areas have been cut and created and a management plan has been written for the ongoing care of the site. The idea is that the allotment people and local residents work with Vic Smith, the Local Nature Reserves Ranger to follow this management plan. So far it's going really well with plans to put a bigger pond in a dis-used allotment plot. The area was surveyed last year and will be again soon, to show if species diversity is responding to these measures.

The grassland adjacent to Fulbourn Road which is City Homes land has also been scraped and then seeded with wildflower seeds . A new hedge has been planted down the fence side of the land with a mix of native trees. Also volunteers from the ARM development came for a day to plant twenty five local variety apple trees in the grassland too. This all happened from January to March. The area will be surveyed in June / July 2019 to assess establishment.

West Pit Nature Reserve which is a SSSI site due to its rich chalk grassland has undergone large areas of scrub clearance this winter (December to February) with the aim of increasing this specialised grassland. The cleared area has been closely monitored by Vic and in collaboration with Cambridge Botanic Gardens to see what species colonise first and with what success rates. We also have taken seeds from desirable plants last summer, germinated them over this winter and spring and have now planted them out.

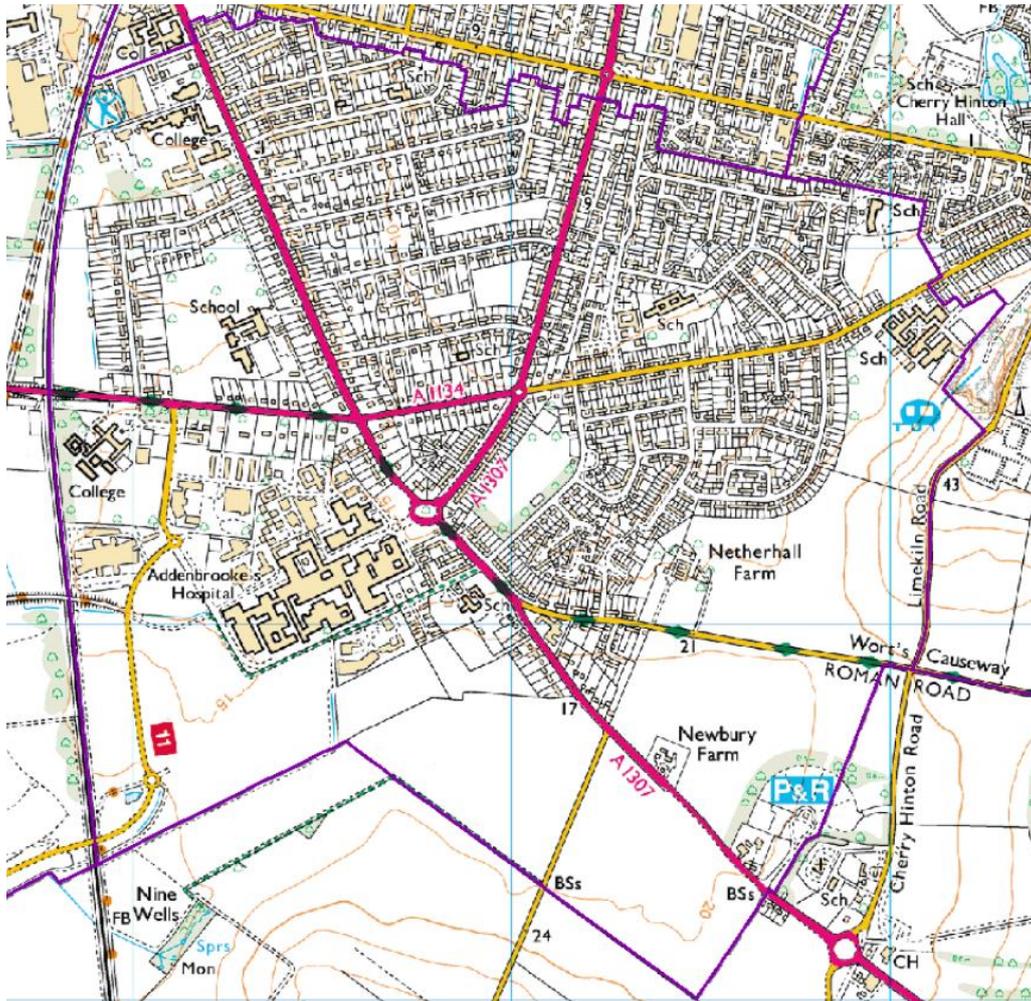
Cherry Hinton Brook: The invasive weed *Crassula* has been surveyed in June 2019, to inform the ongoing control programme. Desilting works planned for the brook downstream of Cherry Hinton Hall in the autumn 2019.

At Cherry Hinton Hall, the perennial meadow at front of hall looking fantastic and we would recommend that people visit the area.

If you would like to get involved with volunteering on the Local Nature Reserves, please get in contact with Vic Smith.

Ward Profile: Queen Edith's

Map



Community Engagement team

The Community Engagement Team has been painting the railing around the carpark of Nightingale Recreation Ground with both volunteers and Community Payback. The work they have achieved is fantastic and has been very warmly received by park users.





With the help of a volunteer the Area Ranger has been able to provide compost from the Botanic Gardens to be used by the community garden in Nightingale Recreation Ground. The team have also cleared away unwanted items from the garden, and Community Payback has dug over an underutilised flower bed which can now be planted with more suitable plants. The Community Engagement Team has been working with volunteers to cut back overhanging bushes around the garages of Hulatt Road and has enabled garage users' better access.

We would like to thank some very dedicated volunteer litter pickers who have been clearing litter from around Long Road, Hills Road, Queen Edith's Way and the surrounding streets. They have made a very positive impact on the quality of our environment.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Ed Nugent.

Dog Warden Service

Regular patrols of the open spaces have been conducted in this area with particular focus on Nightingale Recreation Ground, Gunhild Close Recreation Ground and Wulfstan Way. Nightingale Recreation Ground has a dog poo bag dispenser which is regularly restocked by the dog wardens.

Fouling: An issue at Wulfstan Way with fouling in communal area was reported by a Streets and Open Spaces operative. The suspect was identified and in conjunction with the City Homes education and advice given.

Dog control: At Glebe Road, a dog on dog attack reported, but we were unable to identify the second party. At Spalding Way numerous reports were received from customers about dogs not on leads on the public highway, a suspect was identified and a Community Protection Warning was issued. At Wulfstan Way repeated straying occurred, and the owner of the dog was issued a Community Protection Warning. At Gunhild Way repeated cases of dogs straying were reported and the owner of the dogs was issued a Community Protection Warning.

Stray Dogs: Two dogs were found by the public, one of which was found by the owner before the council attended and the second was contained and picked up by the service for this period, and was later claimed by the owner.

During May a free dog microchipping event was held on Nightingale Recreation Ground.

To contact us regarding a dog issue, please contact your dog warden Bree Donovan.

Enforcement team



During this period two fixed penalty notices were issued for people failing to manage their domestic waste properly, and a further twelve fixed penalty notices were issued for people littering in the area.

Eleven abandoned vehicle reports were investigated which resulted in five of the vehicles being removed by the owners and the other six being claimed by the registered keepers.

Two fly-tip investigations were carried out but no evidence was found, along with one incident of illegal advertising which was dealt with by the area enforcement officer.

The registered keepers of twelve vehicles were written to regarding breaching the bylaw relating to parking on the grass verges in Mowbray Road and Fendon Road and this area continues to be monitored. A total of 70 hrs were spent on patrolling the area and dealing with the above issues.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Tony Durman.



Ward Profile: Trumpington

Map



Community Engagement team

With the assistance of Community Payback the team have cut back the footpath along Hobsons Conduit next to Empty Common Allotments. This is a well-used public footpath for dog-walkers, commuters and pedestrians enjoying the brook and local wildlife.



Working with volunteers, hazel trees were coppiced in Accordia to allow more light to fall onto the apple trees to encourage more fruit. Coppicing is a sustainable way of managing woodland as the trees will regenerate.

In April the team completed some litter picking with Trumpington Meadows Primary School on their grounds, which helped to improve the appearance of the large playing fields. This followed a very successful school educational visit with both Key Stages 1 and 2.

The Area Ranger has continued with community engagement work at Hanover Court residents group and the Botanic Gardens. The residents group has created a fantastic community garden which is continually developing. Recently a new vegetable patch has been established which in the coming months should be very productive. The Community Payback Team has been working with the team in removing shrubs and digging over the beds in preparation for the plot to be planted with vegetables. This is an ongoing project and we would recommend for anyone to attend the weekly coffee morning on Tuesdays to meet and see the groups' fantastic work.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with your Area Ranger, Ed Nugent.

Dog Warden Service

Regular patrols of the open spaces have been conducted in this area with particular focus on King George V Memorial Playing Field, Paget Road, Byron's Pool and Trumpington Allotments/Community Orchard.

Fouling: At Clay Farm Drive, a report from a customer was received. The area was patrolled but no suspect was identified and new fouling signage was put up. At Drury Avenue through to the Allotment area onto Foster Road reports of fouling were received from residents. Patrols of the area were increased although no suspects were identified new fouling signage has been put up. At Coronation Street, a report was received from a customer, patrols were increased but no suspect identified. At Bishops Road, a report of fouling was received and patrols were increased and properties carded highlighting the issue with residents. At Lime Avenue, a report of fouling issue was received, and patrols of the area were increased but no suspect has been identified at this time and the area is subject to continued on-going monitoring. A fixed penalty notice for breach of the Public Spaces Protection Order and failure to pick up dog faeces was issued at Byron's Pool in May.

Dog control: At Foster Road, a customer reported that a dog off lead knocked a cyclist off their bike, no suspect has been identified at this time. At Lime Avenue, a dog on dog attack was reported by a customer, the dog that attacked was straying at time of attack and the owner was identified and a warning letter sent. At King George V Playing Field a customer reported a dog not under control, but we were unable to identify suspect at this time and so no action was taken.

Stray Dogs: Four dogs were found by the public, one of which was found by the owner before the dog warden attended. The other three were contained and picked up by the service for this period. Of those three dogs, one was claimed by the owner, one is still at Wood Green Animal Shelter and the other was put to sleep due to behavioural issues.

To contact us regarding a dog issue, please contact your dog warden Bree Donovan.

Enforcement team

The enforcement team conduct regular patrols in the area at least once a day spending approximately 15 to 20 hours a week in the area. Particular attention is given to Anstey Way and Monkswell which has had an increase of late in waste being dumped illegally, both at the recycling centre and at the side of the road.



Anstey Way Recycling centre – This recycling point has seen an increase recently in the amount of waste being dumped including but not limited to motor vehicle parts. Due to the nature in the fly-tips and lack of evidence it has only been possible to take enforcement action against a few offenders, and Fixed Penalty Notices have been issued.

Monkswell – Of late this street has seen again an increase in the amount of waste being dumped, particularly on the first turning left. A number of suspects have been investigated and Fixed Penalty Notices have been issued for littering and fly-tipping.

Byron Square Recycling Centre – Again this recycling point has had a large amount of waste dumped outside of the recycling bins. Again a number of individual suspects have been investigated and Fixed Penalty Notices have been issued for both littering and fly-tipping.

Twenty six suspected abandoned vehicles have been investigated within Trumpington with one vehicle declared abandoned and which is currently in the process of being removed.

If you would like to report an environmental crime issue in your ward, please get in contact with your Enforcement Officer, Jess Toombs.



Local Nature Reserves and Biodiversity

At Byron's Pool Nature Reserve a new pond was dug (mitigation from a historical pond which was covered in at the Park and Ride Trumpington), the digging was carried out by a contractor but the after work was done by volunteers, this involved clearance around the pond with subsequent tree planting and seeding with appropriate wetland and marginal species.



Also at Byron's a wildflower meadow has been created. This involved scraping off the top layer of soil from a section of the meadow land; this was undertaken by the Operations team. Then volunteers seeded the area with a wildflower mix. Subsequent cutting with the scythes has been happening to reduce the annual weeds which then allow the flowery plants to establish. This began in January and is ongoing.

The fish pass has been cleared out and bank side trees have been coppiced all by the volunteers. This was February to May work.

Officers helped with the June 2019 Hobson's Bioblitz, organised by the

Hobson's Conduit Trust at Clare College sports ground and Bentley Road paddocks was a success despite poor weather. One hundred participants recorded 205 species, of which 86 were plants, 77 were invertebrates (56 moths), 34 birds, seven mammals (three bats) and one fish.

If you would like to get involved with volunteering on the Local Nature Reserves, please get in contact with Vic Smith.

Streets and Open Spaces Operations Team Update

South area update from the Operations Team covering the wards of Cherry Hinton, Queen Edith's and Trumpington:

The Operations Team have been busy cutting back overgrown hedges and shrubs in the winter time and maintaining the shrubs and borders through the spring. We pulled out the bedding plants on some of our roundabouts and open areas, ready for re-planting in June. We have also been cutting grass since March. We mark out all the football pitches in our public areas, and maintain the pitches so that they can be continually played on.

We have been sweeping all main roads and deep cleaning areas where the detritus has built up, especially from all the tree blossom and new dry leaves.

We have attended to reports of graffiti;

- 8 Cherry Hinton
- 5 Queen Edith's
- 5 Trumpington

We also have had eleven reported incidents of needles (see page 18 for further details):

- Cherry Hinton – 2 needles (2 instances)
- Queen Edith's – 18 needles (6 instances)
- Trumpington – 9 needles (3 instances)

We also cleared around 500 reports of fly tipped waste, and emptied about 80 void properties, across all wards within the city.

In the coming months we will start cutting hedges after the birds have finished nesting and preparing our parks for all the events planned through the summer. We have also taken on new areas in Trumpington on the Glebe Farm/Novo development, where we are maintaining the park areas.

If you would like to report a street cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Tree Team Update

Citywide updates from the Tree team

1. Tree Protection:

- Improvements to statutory tree protection service
 - Quality review of digitized TPOs in process
 - Proforma tree work application communications redrafted
- On-going statutory tree protection
- 45 TPOs served in 2018

2. Tree Management:

- Proactive inspection of parks trees in Market, Trumpington, Queen Edith's and Coleridge of city complete – maintenance underway
- Street trees maintenance in Arbury complete, Kings Hedges – complete, East Chesterton – to be completed in the New Year.
- Byron's Pool woodland inventory completed.
- Trees already planned for planting this year – 291. Hills Rd planting scheme (43 trees) complete
- Baby trees awarded this year 295 (to be collected in Feb)

- Planting establish rate of 83% demonstrating success of public watering scheme.

3. **Enhancement:**

- Interactive tree trail at Cherry Hinton Hall underway, new scheme being developed at Accordia
- Final phase of 'Free Trees for Babies' scheme upgrade complete and working
- Partnership with Trees 4 Cities to deliver school planting and engagement programme at The Spinney in progress.
- Trees web pages under redevelopment

Streets and Open Spaces Projects Team Update

Three new tree pits and street trees in Bateman Street have been completed via EIP with the last few months ago.

Greater Cambridge Shared Waste Service Update

Greater Cambridge Shared Waste Service Updates for Cambridge (Covers the period of January to March 2019):

- 5th January Staffordshire Street Community Action Day
- 19th January Hanover and Princess Court Community Action Day
- 2nd February Lichfield Road mini skip day
- 7th February Stapleford Camsight talk for members
- 16th February Brown Fields community centre Community Action Day
- 18th February ARU Accommodation Fair at Kelsey Kerridge Sports Centre
- 25th February Amey Waste park trip for volunteers and staff
- 14th March Milton Primary School visit. Recycling talk
- 16th March Cottenham Community Centre ECO day
- 20th March Recycling talk for mums group at Espresso Library.
- 27th March Save our World Day at ARU.
- 28th March ECO day at Oaks school, Cherry Hinton Hall.

3. Environmental and Waste Data

Public Realm [South Area]

Period	Activity	Total number of incidents	Ward		
			Cherry Hinton	Queen Edith's	Trumpington
Dec 2017 to May 2018	Fly tipping	91	32	24	35
Dec 2018 to May 2019		97	46	21	30
Dec 2017 to May 2018	Needles	544 needles (18 instances)	3 needles (3 instances)	104 needles (6 instances)	437 needles (9 instances)
Dec 2018 to May 2019		29 needles (11 instances)	2 needles (2 instances)	18 needles (6 instances)	9 needles (3 instances)
Dec 2017 to May 2018	Fixed penalty notices	22	1	5	16
Dec 2018 to May 2019		32	6	11	15

Summary of public realm data:

Fly tipping:

- Of the 46 reports for fly tip in the Cherry Hinton ward, thirteen came from the recycling centre at Cherry Hinton Hall and this area is being investigated by the enforcement team; no other particular trends with types of fly tipped material were identified in this period. In Queen Edith's, there were seven incidents at Wulftsan Way area and no other trends for fly tipping in this ward were identified. In Trumpington repeat incidents were found at Byron Square and Anstey Way.

Needles:

- Cherry Hinton: One needle was removed from the sand pit at Cherry Hinton Hall in February, and one needle was removed from Cherry Hinton Hall by a bench in March 2019.
- Queen Edith's: Seven needles in a sharps box were removed from outside a property in Hills Avenue, and one needle was removed from the pavement outside the language school on Hills Road in February 2019. One needle was found in car park down Hills Road Street in April, two needles were found at a property in Hills Road in April and in May five needles were found in a car park in Hills Road and two needles on the street at Hills Road.
- Trumpington: Five needles were found in Russell Street in a carpark in December 2018, three needles were found in Mill Park in March 2019 and one needle was found in George IV Street in the same month.
- The Needle Exchange programme is delivered by Change Grow Live (CGL) either directly from their CGL service bases or in partnership with community pharmacies (who have opted into providing the scheme). In essence, the needle exchange service provides access to clean injecting equipment and advice on safe usage and harm reduction. The ready made up packs distributed by the needle exchange pharmacy include a small pocket size sharps bin. The CGL services provide a more 'pick and mix' service for users, where certain needle sizes and associated injecting equipment can be selected. Sharps bins are given out at the same time as clean equipment. On every needle exchange contact a conversation is expected to be had with the service user in regard to where they return their used equipment with a view to encourage high return rates.

Fixed penalty notices:

Fixed penalty notices issued across the period includes twenty two for littering, two for abandoned vehicles, six for domestic waste and two for failure to clear up dog fouling.

Private Realm [South Area]

Period	Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Legal Proceedings
Dec 2017 to May 2018	Pest Control	NA	76	NA	NA	NA
Dec 2018 to May 2019			70			
Dec 2017 to May 2018	Refuse and waste complaints	5	NA	1	0	0
Dec 2018 to May 2019		5			0	0
Dec 2017 to May 2018	Other public health interventions ²	4	NA	1	2	0
Dec 2018 to May 2019		8			0	0
Dec 2017 to May 2018	Noise complaints	134 ³	NA	1	1	0
Dec 2018 to May 2019		139 ³			6	1
Dec 2017 to May 2018	Private Sector Housing interventions	46 ⁴	NA	1	1	0
Dec 2018 to May 2019		39 ⁴			3	0

¹ All complaints will generally have at least one such action.

² Other public health complaints includes odour, smoke, bonfires, filthy and verminous

³ Where multiple complaints have been received from one person these have only be counted as one complaint

⁴ Please note this figure relates to investigation of reactive service request and does not include proactive inspections.

Waste and Recycling Data [Greater Cambridge Area]

Recycling rate:

This is based total amount of recycling collected in blue and green bins. Waste is subject to seasonable fluctuations.

Activity	Q1 Apr-Jun	Q2 Jul-Sep	Q3 Oct-Dec	Q4 Jan-Mar	Total for 2018
Recycling rate – dry recycling	56.31%	51.52%	50.29%	45.77%	51.07%
Recycling rate – composting	35.33%	28.29%	26.11%	19.64%	27.78%
Amount collected for disposal	43.69%	48.48%	49.71%	54.23%	48.93%

Number of collection completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a % and therefore the amount also missed).

Quarter	Missed	Possible	Actual	% Missed	% Collected
18-19 Q1	5,440	2,004,009	1,998,569	0.27%	99.73%
18-19 Q2	7,075	2,006,140	1,999,065	0.35%	99.65%
18-19 Q3	2,662	2,036,182	2,033,520	0.13%	99.87%
18-19 Q4	3,031	1,989,835	1,986,804	0.15%	99.85%

Month	Missed	Possible	Actual	% Missed	% Collected
Apr-18	1,519	646,394	644,875	0.23%	99.77%
May-18	1,940	675,172	673,232	0.29%	99.71%
Jun-18	1,981	682,443	680,462	0.29%	99.71%
Jul-18	4,047	680,227	676,180	0.67%	99.33%
Aug-18	2,319	708,967	706,648	0.33%	99.67%
Sep-18	709	616,946	616,237	0.11%	99.89%
Oct-18	1,128	704,620	703,492	0.16%	99.84%
Nov-18	868	682,443	681,575	0.13%	99.87%
Dec-18	666	649,119	648,453	0.10%	99.90%
Jan-19	1,199	712,545	711,346.00	0.17%	99.83%
Feb-19	892	621,360	620,468.00	0.14%	99.86%
Mar-19	940	655,930	654,990.00	0.14%	99.86%

4. Key contacts

Area	Contact	Telephone Number	Email
Area Ranger	Ed Nugent	01223 458282	Edward.nugent@cambridge.gov.uk
Local Nature Reserves Ranger	Vic Smith	01223 458282	Victoria.Smith@cambridge.gov.uk
Enforcement (Cherry Hinton)	Bree Donovan	01223 457122	bree.donovan@cambridge.gov.uk
Enforcement (Queen Edith's)	Tony Durman	01223 458581	Tony.durman@cambridge.gov.uk
Enforcement (Trumpington)	Jess Toombs	01223 457730	Jess.toombs@cambridge.gov.uk
Dog Warden (South area)	Bree Donovan (Wed-Fri)	01223 457122	dogwarden@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
South Area Operations Team Leader	Grant Bishop	01223 458282	Grant.bishop@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	01954 713614	birgitta.laurent@scams.gov.uk

If you have a question about one of the council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you can't find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers:

We're looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you're already part of an existing local group and want some additional support or you're an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter
- Take part in large city wide events for volunteers
- Provide education to other members of the public
- Work with a variety of council departments and other agencies to solve problems that you find on your streets.

As a volunteer you're free to suggest your own ideas and we will do our best to accommodate them. We don't expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions:

Are you a passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a recycling champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You don't need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge
- Do door knocking around flats, hand out leaflets
- Attend monthly recycling champions meetings
- Do talks to community groups and schools about recycling
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a recycling champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact birgitta.laurent@scams.gov.uk or telephone 01954 713614.